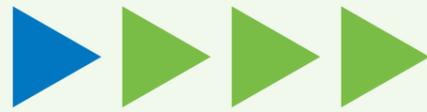
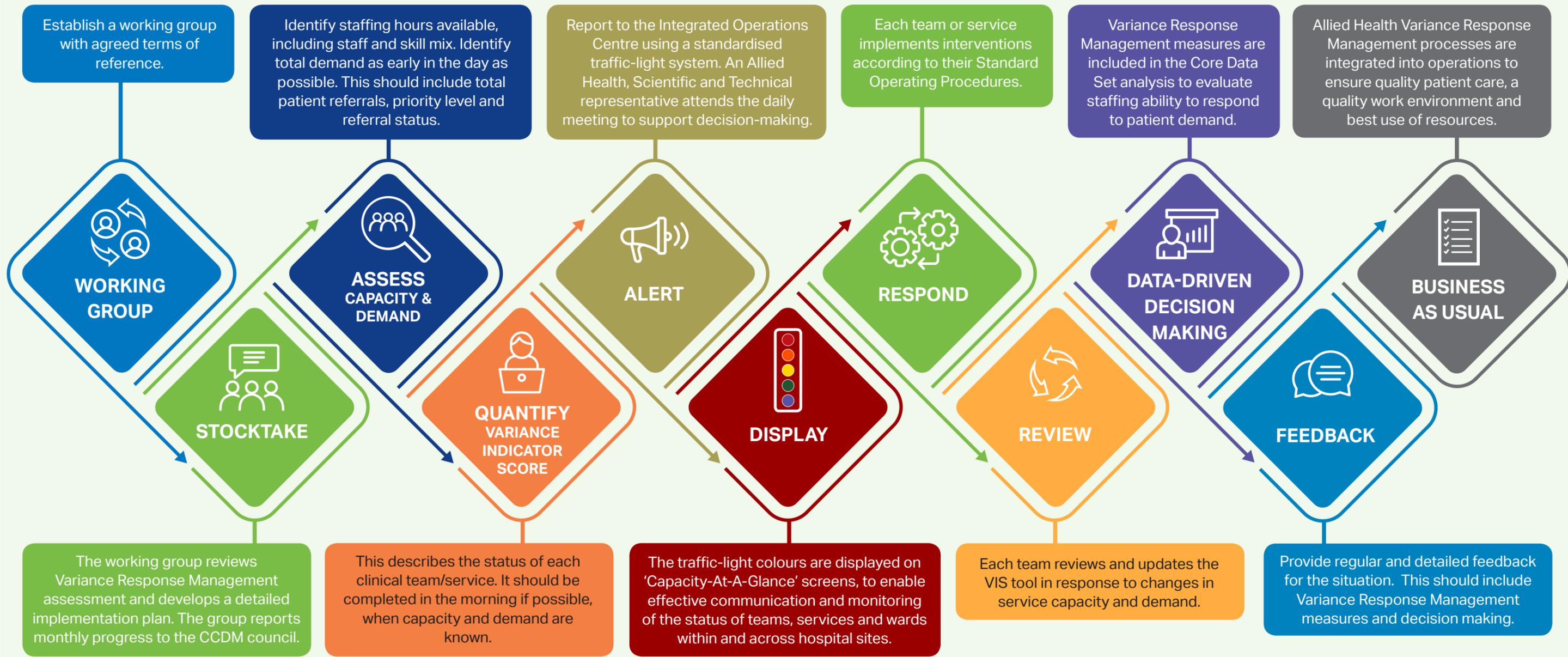


Steps to effectively using Variance Response Management in Allied Health, Scientific and Technical



Variance Response Management provides a systematic framework of tools and processes to respond to mismatches in service capacity and demand.



- Traffic-light descriptors**
- Critical care capacity deficit** – the team is operating in a critically degraded state with negative consequences apparent.
 - Significant care capacity deficit** – the team is working past its maximum capacity, sacrificing decisions are being made, and there is a high risk of negative consequences
 - Early variance** – the team is stretched to maximum capacity and there are signs of stress on patient care delivery or staff.
 - Staffing meets demand** – the team has a good match between what needs to be done and the resources available.
 - Excess care capacity** – the team has spare capacity at present